

All the Right Moves – Australia



Britannia

Removals, Storage and International Shipping

Importing Goods To Australia

Importing Personal Effects

Shipments of household goods and personal effects are allowed duty free entry, provided that they have been owned and used for at least twelve months prior to importation.

It is possible to have your goods cleared by customs before you arrive in the country, providing all the necessary documents are completed correctly.

Documentation

Britannia and our agents will assist you to complete the customs formalities. To assist us with this please let us have a copy of your passport (and visa if applicable).

We will provide you with the correct customs forms that must be completed prior to the goods leaving the UK.

To avoid additional charges it is essential that documentation is completed and returned promptly.

Prohibitions and Restrictions

In general it is in your interest not to import the following items.

- Firearms & ammunition
- Inflammable goods & substances
- Plants & plant material
- Foodstuffs, perishables or otherwise
- Alcohol, narcotics and dangerous goods
- Pornography



Transit Times

Groupage or shared load consignments usually take 9 to 14 weeks door to door. However, this can vary depending on volumes being shipped, customs or immigration delays and prevailing weather conditions.

Sole use containers usually take 6 to 8 weeks port to port, and there is a weekly service to all major ports.

Computer Tracking

Through satellite and computer technology we are able to monitor the progress of your consignment.

Bar Coding

All Groupage consignments will be bar coded before they are loaded into the shipping container. This will ensure that no items are left at origin.

Domestic Pets

Britannia can recommend a specialised shipper of animals to assist you in sending your family pet(s) from home to home. They will coordinate all documentation and necessary veterinary procedures.

Motor Vehicles

There are few countries outside the EU where it is practical or possible to send motor vehicles. Your local Britannia member will be able to guide you further on this.



Welcome To Britannia Australia

Customs clearance

It normally takes ten to fifteen days for customs clearance and delivery. The time taken to clear goods through customs can be affected by Government policy, X-raying of goods, physical inspection, volume of traffic and the levy of any import duties or taxes. Charges raised by customs or quarantine officials will be paid for by our Britannia agents, who will seek reimbursement from yourselves prior to delivery.

Britannia In Australia

Britannia has established a long standing successful relationship with a network of dedicated removers, who will assist you with your destination services. Their full contact details will be sent to you prior to the forwarding of your consignment. Our agents are part of our extended Britannia family and we meet with them on a regular basis to ensure high standards of service are maintained.

Storage

Should you require storage prior to delivery this can be arranged. You should expect to pay locally a one off storage handling fee, plus a monthly storage charge. Please ensure that your marine insurance policy is extended for the period of the storage.



Destination Services

Following customs clearance your consignment will be delivered to your home, if you have paid for a door to door service, on a mutually convenient date. Goods will be delivered into your new home and placed in the relevant rooms as directed by you.

Professionally wrapped and packed goods will be unwrapped and cartons unpacked onto a flat surface.

All used packing materials will be removed from site on the delivery day.

Although, there will be insurance implications, you do reserve the right not to have some or all items unpacked or unwrapped should you so choose.

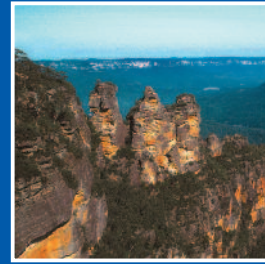
Insurance

Britannia Movers International is regulated by the Financial Services Authority and accordingly are authorised to provide fully comprehensive marine insurance cover. An insurance pack will be forwarded to you if requested.

On Arrival

Britannia can offer advice on a variety of issues related to living in Australia. We can also provide a selection of preferential products and services via our partnerships with companies such as migrant banking providers and money transfer companies, which you will be able to discuss with your Britannia representative in more detail.





YOUR MOVING GUIDE CHECKLIST

Well in advance

Have you done the following?

- Booked your move date with Britannia
- Ensured your removal plan fits with your schedule
- Discussed any potential changes with Britannia
- Made us aware of any items requiring extra care
- Made arrangements to ship your pets with a specialist company
- Booked your flights to your new country (if applicable)
- Disposed of items not to be shipped

In advance

Have you notified the following?

- Telecoms (Mobile + Landline)*
- Satellite *
- Electricity
- Gas/Oil
- Water Company
- Local Council
- TV Licencing
- Bank & Mortgage providers*
- HP/Credit Cards/Loan Companies

Have you considered the following?

- Doctor – Have you taken advice on transferring your medical records, or advice on medical care in your new country?
- Dentist/Optician – As above
- Education – Transfer or obtain academic records of your children and investigated educational services in your new country.
- Insurance* – Have you discussed your emigration with all of your insurance providers?
- Income Tax/National Insurance – Have you informed your local tax office of your emigration?
- Pension(s)* – Have you informed your Pension provider(s)?

- Motor vehicles* – If you are leaving or selling your vehicle in the UK you must notify the DVLA to avoid complications. If you are shipping your vehicle ensure all relevant paperwork is complete. Please ask Britannia for guidance on this matter.
- Driving Licence – Notify DVLA of your emigration and investigate driving licence requirements in your new country.
- Currency Exchange** - Have you considered the most efficient and cost effective way of transferring your money to a new country? Please ask us to provide you with a leaflet on our special scheme for Britannia customers.
- Do you need to have your mail forwarded to a friend/relative's address in the UK?
- Passports - Have you provided Britannia with copies of passports/visas (if required) for all family members moving with you?

Shortly before you go

Have you completed these final tasks?

- Disconnection of appliances
- Defrosted and cleaned fridges and freezers
- Cancelled all regular deliveries (papers/milk)
- Picked up all items from dry cleaners
- Ensured all vaccinations and medication has been acquired from your GP.
- Check drawers/trunks/lofts for any items that have been overlooked.
- Take down any curtains or blinds
- Create a 'do not remove' area in the house for personal baggage items not to be included in your shipment such as handbags, keys and all luggage.
- Pack small valuables separately and leave with essentials pile in a secure location e.g. jewellery, watches, money etc.
- Confirm service meter readings and keep records
- Switch off power and water supplies (if necessary)

Tel: 0845 6006661

www.britannia-movers.co.uk

* Britannia's partner Moving Planet can offer promotional deals for all these products and services in Australia and New Zealand - please ask your Britannia representative for details.
 ** Britannia's currency exchange scheme is via our partners Currencies Direct - please ask for more details.

