



Britannia

Movers International plc

Advance Payment Guarantee

As a Member of Britannia Movers International Plc ("Britannia") we are pleased to be able to offer our customers the benefit of a comprehensive Advance Payment Guarantee (the "BRITBOND Guarantee") in relation to UK Domestic Removals and Overseas Shipments.

The BRITBOND Guarantee is designed to give you the protection and peace of mind of knowing your UK Domestic or overseas removal contract with us as a Member of Britannia will be honoured in the event that we are unable to fulfil it as a result of our insolvency, bankruptcy or otherwise ceasing to trade.

The BRITBOND Guarantee

At your request, Britannia will guarantee to either:

- Complete your UK Domestic removal via another Britannia Member

OR

- Complete your contract for Overseas shipment and/or delivery

OR

- Refund payments to you that you have made for services that have not yet been provided.

Note: Only the original contract is guaranteed. Changes to the contract may incur additional charges.

Conditions

To qualify for the BRITBOND Guarantee:

- You must have paid in advance for the services you have asked us to carry out for you
- If you have paid by credit card, you must be able to demonstrate to Britannia that your credit card issuer will not provide you with a full refund
- We must be unable to complete the services you have paid for as a result of our insolvency, bankruptcy or ceasing to trade whilst a Member of Britannia.

For and on behalf of

BRITANNIA MOVERS INTERNATIONAL Plc

1, Pegasus Road, Croydon, Surrey, CR0 4RN

If you need to claim the benefit of this guarantee please contact Britannia on 0208 256 1732 in the first instance.