



# India

ALL THE RIGHT MOVES

# Importing Goods to India



## Importing Personal Effects

Indian nationals and foreign nationals relocating to India can import personal effects and household goods under the Transfer of Residence (TR) scheme, subject to specific conditions. To qualify, you must have lived abroad for at least two years without having visited India during that period. Shipments must arrive within one month of the owner's entry, with potential exemptions granted on a case-by-case basis.

## Documentation

Britannia and our agents will assist you to complete the customs formalities. To assist us with this please let us have a copy of your passport (and visa if applicable). We will provide you with the correct customs forms that must be completed prior to the goods leaving the UK. To avoid additional charges it is essential that documents are completed and returned promptly.

## Tracking Consignment

All groupage consignments will be barcoded before they are loaded into the shipping container. This will ensure that no items are left at origin and allow Britannia to check the status of your goods in transit.



## Prohibitions and Restrictions

The following items are prohibited or restricted and we strongly advise you not to ship them in your consignment:

- Firearms, ammunition & weapons
- Inflammable goods & substances
- Plants, plant material & animal products
- Foodstuffs, perishables or otherwise
- Alcohol, tobacco & narcotics
- Objectionable and indecent material
- Drones

## Transit Times

Sole use containers to Indian ports usually take 7 to 10 weeks door to door\*, dependant on the final destination within India. There is a weekly service to all major ports (subject to availability).

Groupage or shared load consignments usually take 11 to 13 weeks, door to door\*. However, this can vary depending on the peak (summer) and low (winter) season at both origin and destination, volumes being shipped, customs or immigration delays and prevailing weather conditions.

*\* Any transit times provided should be considered only as a guide and cannot be guaranteed. Shipping can be subject to delays which are beyond our control.*



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# Welcome to Britannia in India

## Additional Services

Britannia can provide a variety of complimentary services to make your moving experience as efficient and easy as possible, from international foreign exchange to helping you relocate your family's pets. For further information about Britannia's partner companies please scan this QR code.



## Motor Vehicles

Importing motor vehicles into India is subject to high customs duties and strict regulations. Different rates apply based on whether the vehicle is new, used, or imported in parts. Certain conditions must be met, including right-hand steering, speedometers in kilometers, and compliance with emission standards. Restrictions apply on left-hand drive cars and older vehicles, with additional limitations in specific regions.

Diplomatic vehicles may qualify for exemptions. Due to the complexity of import rules, it is highly recommended to consult with your Britannia representative before shipping any vehicle to India.

## Customs Clearance

While owner presence may not always be required for clearance, it is mandatory in certain locations within India.

The transit times indicated include an allowance for normal customs clearance and delivery. However, the time taken to clear goods through customs can be affected by government policy, X-raying of goods, physical inspection, volume of traffic and the levy of any import duties or taxes.

Charges raised by customs or quarantine officials will be paid for by our Britannia agent, who will seek reimbursement from yourselves prior to delivery.

## Britannia in India

Britannia has established a long-standing and successful relationship with a network of dedicated removers, who will assist you with your destination services. Their full contact details will be provided at the time of the forwarding of your consignment.

Our agents are part of our extended Britannia family, and we meet with them on a regular basis to ensure high standards of service are maintained.

## Storage

Should you require storage prior to delivery this can be arranged. You should expect to pay a one-off storage handling fee, plus a monthly storage charge, and these charges are payable locally.

It is vitally important that you ensure your marine insurance policy is extended for any period of storage.

## Destination Services

Following customs clearance your consignment will be delivered to your home, on a mutually convenient date - please note this is only for customers who have paid for a 'Door to Door' service. Goods will be delivered into your new home and placed in the relevant rooms as directed by you.

Professionally wrapped and packed goods will be unwrapped, and cartons unpacked onto a flat surface. All used packing materials will be removed from site on the delivery day.

You can request not to have some or all of the professionally packed items unpacked or unwrapped, although there may be insurance implications should you choose this option.



# Your Moving Guide Checklist

## Three Months Before

- Arrange for a pre-move survey with Britannia
- Have a clear idea what you would like to take with you
- Arrange for a quote for the transportation of your family pet

## Six Weeks Before

- Book move date and agree moving plan
- Make a list of any items to be moved which will need particular care
- Book pet transport carrier and confirm logistics
- Advise of new school addresses so that education records can be passed on quickly
- Deregister from your GP. If undergoing hospital treatment, notify a new doctor as soon as possible

## Four Weeks Before

- Advise schools/nurseries of movement and obtain records
- Cancel memberships including gym, library etc
- Arrange financial affairs: foreign exchange, pension transfers and bank accounts

## Three Weeks Before

- Confirm childcare arrangements for moving day
- Plan the best way to look after pets on moving day and confirm itinerary for transportation
- Clear out unwanted belongings
- Start using up food from the freezer

## Two Weeks Before

- Contact service providers to arrange final accounts and meter readings
- Telecoms/digital/cable TV provider
- Electricity supplier
- Gas/Oil supplier
- Water Rates
- Local Council Taxes
- Credit card/store card or credit card protection companies
- TV Licence
- Notify all hire purchase/lease/standing orders or loans companies

## Notify plans of movement:

- Dentist
- Optician
- Amend insurance cover on buildings, household contents, motor, life etc
- National Insurance
- Child Benefit
- Motor vehicle registration
- Driving Licence (DVLA)
- Pension company
- Redirection of mail via the Post Office (visit your local Post Office for details)
- Send out change of address cards to friends, relatives, clubs, and organisations
- Organise the disconnection and reconnection of domestic appliances: washing machine, cooker, dishwasher

## Two Days Before

- Defrost the fridge and freezer
- Cancel any regular deliveries (milk / newspapers)

## The Day Before

- Check drawers and trunks/chests for any fragile items
- Take down curtains and blinds
- Put together a pile of 'do not remove' essentials: passports, tickets, itineraries, coats, handbags, snacks etc.
- Pack small valuables separately and leave with essentials pile e.g. jewellery, watches, money, bonds, coins, stamps etc.
- Separate your airfreight consignment from your sea freight if applicable

## The Big Day

- Confirm service meter readings and keep a spare copy of readings
- Switch off power and water supplies (if necessary)
- Lock all windows and doors
- Drop keys off with estate agent
- Confirm you have provided all required documentation for your sea freight/airfreight consignment

