



Croatia

ALL THE RIGHT MOVES

Importing Goods to Croatia



Importing Personal Effects

With the UK having left the EU, rules now apply to movement of goods between the UK and EU countries. Please bear in mind that all shipments to the EU from the UK now have to clear customs on arrival, and you must ensure you can provide all relevant customs documents required at destination.

Your contact at your local Britannia office will advise you on which forms are necessary along with what supporting documentation you will need to provide. However, the responsibility for completion and submission of these forms falls with the customer. We advise that preparations are made for all these formalities prior to the move to avoid potential delays in transportation and additional charges.

If you're importing your belongings by shared load (groupage), all consignments will be bar coded before they are loaded into the shipping container. This will ensure that no items are left at origin and will allow Britannia to check the status of your goods in transit.

Transit Times

Transit times can vary subject to the method of transport chosen, size of your consignment and the final destination. Britannia will be able to advise you of timings once this information is established.



Documentation

Britannia will assist you to complete the customs formalities. To help us with this we will need a copy of your passport (and visa if applicable).

Our team members will supply you with the appropriate import documentation before the arrival of your goods which you must complete to facilitate clearance. To avoid additional charges, it is essential that documentation is completed and returned promptly.

Prohibitions and Restrictions

The following items are prohibited or restricted and we strongly advise you not to include them in your consignment:

- Firearms, ammunition & weapons
- Inflammable goods & substances
- Plants, plant material & animal products
- Foodstuffs, perishables or otherwise
- Alcohol, tobacco & narcotics
- Dangerous goods
- Objectionable, indecent and offensive material

There are restrictions in transporting some classes of goods across borders and within some countries. Several countries restrict the value or volume/weight of such goods as alcohol, tobacco and cigarettes. Recent changes to legislation in Europe mean that it is now forbidden to travel through France on route to other countries in any vehicle carrying more than a minimal quantity of cigarettes or alcohol.

If a vehicle is stopped and searched and alcohol and tobacco are found amongst household effects, large fines may apply plus the cost of delays to the vehicle and costs to any third parties whose consignments are also affected.





Welcome to Britannia in Croatia

Britannia in Croatia

For many years Britannia has been providing an excellent door to door shipping and removal service to Croatia and can either transport your effects by shared load (groupage) or by sole use container load. Household and personal effects can be transported to Croatia in various ways: overland by road van, by sea containers or by air.

Storage

Should you require storage prior to delivery this can be arranged. You should expect to pay a one-off storage handling fee plus a monthly storage charge. Please note that these charges are payable locally.

It is vitally important that you ensure that your marine insurance policy is extended for the period of the storage.

Motor Vehicles

Importation of motor vehicles to Croatia will be subject to compliance and it is probable that duty and tax will apply. The vehicle must have been owned for a minimum of 6 months before importing.

Additional Services

Britannia can provide a range of additional moving services when moving to Croatia. We are authorised to provide comprehensive insurance, arrange international storage, help you with relocating your family pets, and can also recommend a convenient way to transfer your money. For further information about Britannia's partner companies please scan this QR code.



Your Moving Guide Checklist

Three Months Before

- Arrange for a pre-move survey with Britannia
- Have a clear idea what you would like to take with you
- Arrange for a quote for the transportation of your family pet

Six Weeks Before

- Book move date and agree moving plan
- Make a list of any items to be moved which will need particular care
- Book pet transport carrier and confirm logistics
- Advise of new school addresses so that education records can be passed on quickly
- Doctor – de-register. If undergoing hospital treatment, notify a new doctor as soon as possible

Four Weeks Before

- Advise schools/nurseries of movement and obtain records
- Cancel memberships including gym, library etc
- Arrange financial affairs: foreign exchange, pension transfers and bank accounts

Three Weeks Before

- Confirm childcare arrangements for moving day
- Plan the best way to look after pets on moving day and confirm itinerary for transportation
- Clear out unwanted belongings
- Start using up food from the freezer

Two Weeks Before

- Contact service providers to arrange final accounts and meter readings
- Telecoms/digital/cable TV provider
- Electricity supplier
- Gas/Oil supplier
- Water Rates
- Local Council Taxes
- Credit card/store card or credit card protection companies
- TV Licence
- Notify all hire purchase/lease/standing orders or loans companies

Notify plans of movement:

- Dentist
- Optician
- Amend insurance cover on buildings, household contents, motor, life etc
- National Insurance
- Child Benefit
- Motor vehicle registration
- Driving Licence (DVLA)
- Pension company
- Redirection of mail via the Post Office (visit your local Post Office for details)
- Send out change of address cards to friends, relatives, clubs, and organisations
- Organise the disconnection and reconnection of domestic appliances: washing machine, cooker, dishwasher

Two Days Before

- Defrost the fridge and freezer
- Cancel any regular deliveries (milk / newspapers)

The Day Before

- Check drawers and trunks/chests for any fragile items
- Take down curtains and blinds
- Put together a pile of 'do not remove' essentials: passports, tickets, itineraries, coats, handbags, snacks, cleaning materials
- Pack small valuables separately and leave with essentials pile e.g. jewellery, watches, money, bonds, coins, stamps etc
- Separate your airfreight consignment from your sea freight if applicable

The Big Day

- Confirm service meter readings and keep a spare copy of readings
- Switch off power and water supplies (if necessary)
- Lock all windows and doors
- Drop keys off with estate agent
- Confirm you have provided all required documentation for your sea freight/airfreight consignment

