



Britannia
Movers



Malaysia

ALL THE RIGHT MOVES

Importing Goods to Malaysia



Importing Personal Effects

Shipments of used household and personal effects can be imported duty-free if you have owned them for at least three months and will not dispose of them for at least six months. If you are not a citizen of Malaysia, you will need a work or residence permit. All shipments are subject to 100% Customs examination. All DVD's and Cd's can be subject to censorship through the government film censorship board before release; and all telecommunication equipment (Mobile phones, fax machines, cordless phones etc) require an import permit from Telecom Malaysia before they are imported. Your local Britannia Member will provide you with detailed customs regulations.

All necessary documentation must be completed and submitted when requested, before your shipment is dispatched. Please note that you must be in the country to successfully complete all customs clearance procedures. To assist us with the completion of customs formalities, please provide us with a copy of your passport and visa. The required documentation will be supplied to you on arrival.

If you're importing your belongings by shared load (groupage), all consignments will be bar coded before they are loaded into the shipping container. This will ensure that no items are left at origin and will allow Britannia to check the status of your goods in transit.

Transit Times

Groupage or shared containers usually take an average of 8 – 12 weeks door to door. However, this can vary depending on volumes being shipped, customs or immigration delays and prevailing weather conditions. Sole use container loads take on average 5 – 7 weeks door to door.

** Any transit times provided should be considered only as a guide and cannot be guaranteed. Shipping can be subject to delays which are beyond our control.*

Documentation

Britannia will assist you to complete the customs formalities. To help us with this we will need a copy of your passport (and visa if applicable).

Our team members will supply the required documentation to you on arrival. To avoid additional charges, it is essential that documentation is completed and returned promptly.

Prohibitions and Restrictions

The following items are prohibited or restricted and we strongly advise you not to include them in your consignment:

- Firearms, ammunition & weapons
- Inflammable goods & substances
- Plants, plant material & animal products
- Foodstuffs, perishables or otherwise
- Alcohol, tobacco & narcotics
- Dangerous goods
- Objectionable, indecent and offensive material



0845 600 666 1

www.britannia-movers.co.uk



Welcome to Britannia in Malaysia

Britannia in Malaysia

Britannia can offer you a door-to-door service to Malaysia and can either ship your effects by shared load (groupage) or by full container load. In addition, we can offer a door-to-door airfreight service to the major destinations in Malaysia. Our agents in Malaysia will arrange customs clearance, and deliver and unpack the effects, including removal of debris on the day of delivery.

Storage

Should you require storage prior to delivery this can be arranged. You should expect to pay a one-off storage handling fee plus a monthly storage charge. Please note that these charges are payable locally.

It is vitally important that you ensure that your marine insurance policy is extended for the period of the storage.

Motor Vehicles

The importation of motor vehicles is relatively simple; however, the registration process is costly and can take time. Your local Britannia Member can give you more information if you wish to ship your vehicle. Motor Vehicles are subject to duties and taxes ranging from 150% to 300%.



Additional Services

Britannia can provide a range of additional moving services when moving to Malaysia. We are authorised to provide comprehensive insurance, arrange international storage, help you with relocating your family pets, and can also recommend a convenient way to transfer your money. For further information about Britannia's partner companies please scan this QR code.



Your Moving Guide Checklist

Three Months Before

- Arrange for a pre-move survey with Britannia
- Have a clear idea what you would like to take with you
- Arrange for a quote for the transportation of your family pet

Six Weeks Before

- Book move date and agree moving plan
- Make a list of any items to be moved which will need particular care
- Book pet transport carrier and confirm logistics
- Advise of new school addresses so that education records can be passed on quickly
- Doctor – de-register. If undergoing hospital treatment, notify a new doctor as soon as possible

Four Weeks Before

- Advise schools/nurseries of movement and obtain records
- Cancel memberships including gym, library etc
- Arrange financial affairs: foreign exchange, pension transfers and bank accounts

Three Weeks Before

- Confirm childcare arrangements for moving day
- Plan the best way to look after pets on moving day and confirm itinerary for transportation
- Clear out unwanted belongings
- Start using up food from the freezer

Two Weeks Before

- Contact service providers to arrange final accounts and meter readings
- Telecoms/digital/cable TV provider
- Electricity supplier
- Gas/Oil supplier
- Water Rates
- Local Council Taxes
- Credit card/store card or credit card protection companies
- TV Licence
- Notify all hire purchase/lease/standing orders or loans companies

Notify plans of movement:

- Dentist
- Optician
- Amend insurance cover on buildings, household contents, motor, life etc
- National Insurance
- Child Benefit
- Motor vehicle registration
- Driving Licence (DVLA)
- Pension company
- Redirection of mail via the Post Office (visit your local Post Office for details)
- Send out change of address cards to friends, relatives, clubs, and organisations
- Organise the disconnection and reconnection of domestic appliances: washing machine, cooker, dishwasher

Two Days Before

- Defrost the fridge and freezer
- Cancel any regular deliveries (milk / newspapers)

The Day Before

- Check drawers and trunks/chests for any fragile items
- Take down curtains and blinds
- Put together a pile of 'do not remove' essentials: passports, tickets, itineraries, coats, handbags, snacks, cleaning materials
- Pack small valuables separately and leave with essentials pile e.g. jewellery, watches, money, bonds, coins, stamps etc
- Separate your airfreight consignment from your sea freight if applicable

The Big Day

- Confirm service meter readings and keep a spare copy of readings
- Switch off power and water supplies (if necessary)
- Lock all windows and doors
- Drop keys off with estate agent
- Confirm you have provided all required documentation for your sea freight/airfreight consignment

